





Pakistan

Future of Retail

Business Summit & Expo

Wednesday

Oct. 29, 2025

Mövenpick Karachi

9:00 am - 6:00 pm

Retail in a Changing
World: Building
Resilience in Pakistan's
Commerce

Audience: Fashion brands | Shopping malls | Supermarkets | Fintech | FMCG | Logistics

#### **Platinum Partners**







**Gold Partners** 









MARIA.B.



INSIGNIA



BNPL Partner

Silver Partners

















wewear

Bronze Partner

Academic Partner

Exhibitors





FOOTMETRICS





Solutions

ShopSmart



**Supporting Partners** 









symmetry group possibilities transformed





CONFERENCE FEE:

PKR 20,000/-

Organized by:









# **SPEAKERS**



Jam Kamal Khan Federal Minister of Commerce

**Chief Guest** 



Shamoon Sultan Founder & CEO Khaadi



Khurram Schehzad Advisor to the Finance Minister



**M. Yahya Khan** Chief Digital Banking Officer Bank Alfalah



Shafiq Akbar Chairman Imarat Group



**Qasim Awan**Managing Director,
TCS E-Com Solutions



Rana Tariq Mehboob Patron in Chief and Co-Founder, CAP CEO, Royal Tag



Faisal Nadeem
Director
Dolmen Group



Nadeem Rehmani Chief Executive Officer Alkaram Studio



Mir Nejib Rahman Chief Operating Officer Pakistan Banks Association



Anser Aly
3× Cannes Lions
Award-Winning
Marketer | Former
Unilever Billion-Dollar
Brand Leader | Brand
Coach & Business
Growth Consultant



Zara Shahjahan Founder & Creative Director Zara Shahjahan



**Nida Siddiqui**General Manager
E-commerce, Digital &
CX at Alkaram Studio



Huzaifa Siddiqui CEO, Insignia Shoes COO, Stylo Shoes



Omer Bin Ahsan Founder & CEO Haball



Ehsan Saya Managing Director -Daraz (Alibaba Group) at Daraz



Asfandyar Farrukh Chairman & Co-Founder CAP Managing Director, Urban Brands



**Asad Shafi** CEO Cross Stitch & Kiji & Co-Founder, CAP



Odisseas Trikaliotis Chief Experience Officer | Customer & Employee Experience and Channel Performance, Ipsos



Hamza Wasi Hashmi Chief Executive TerraBiz; and Co-founder SIMFOTIX, UAE



Afaq Butt
Chief Commercial
Officer, Ethnc



**Saif Hasan** CEO Lulusar



Mohammad Qasim Managing Director, Firhaj Footwear



Altaf Hashwani Director, SanaSafinaz and Vice Chairman (CAP)



Harris Jamali Group Head of Strategy & Transformation, Easypaisa DRB



Sultan Hamdani Partner & Senior Consultant at Maison Consulting & Solutions



Xenab Ansari Master of Ceremonies





# **FIRESIDE CHAT**

# Disrupting Fashion Retail in Pakistan: An Exclusive Conversation with Shamoon Sultan



Shamoon Sultan

In this fireside chat, Asfandyar Farrukh, Chairman, Chainstore Association of Pakistan, will engage Shamoon Sultan, Founder of Khaadi, to share his vision for the future of fashion retail in Pakistan. The discussion will highlight Khaadi's brand transformation, Shamoon's approach to nurturing entrepreneurship, and his commitment to sustainability — while offering lessons on building internationally successful brands. This interactive session provides a rare inside look at how resilience and bold vision can empower Pakistani fashion brands to thrive, not just survive.



Asfandyar Farrukh



# THE UNVEILING: IN CONVERSATION WITH THE TITAN OF THRIFT



# **KEYNOTE SPEAKER**

Escaping the Discount Trap:
Building Enduring Brand Value in the
Age of the New Consumer

#### **ANSER ALY**

3× Cannes Lions Award-Winning Marketer | Former Unilever Billion-Dollar Brand Leader | Brand Coach & Business Growth Consultant

Anser Aly is an award-winning global marketer, business growth consultant and executive coach with 25 years of experience building and growing billion-dollar brands across Europe, the Middle East, Asia, and Africa with Shell, Henkel, Deloitte, and Unilever.

At Unilever, Anser headed the Global Learning & Leadership Development Centres in London and Singapore, trained over 6,000 marketers worldwide, and led brand building at the Unilever Marketing Academy from London. He now runs The Growth Labs, helping brands, retailers and business leaders unlock growth.

An international keynote speaker and guest lecturer at Harvard and London Business School, he is recognised globally for his insights on brand growth, digital transformation and winning with the new consumer.







#### **KEYNOTE SPEAKER**

Beyond Transactions: Enhancing Retail Experiences through Customer Insights

In today's digital world, customer feedback is not a choice — it's the key to success in retail. In this keynote, Odisseas shows how smart retailers can turn everyday insights into powerful strategies that boost loyalty, grow sales, and create shopping experiences that truly stand out in a competitive market.

Odisseas has over 20 years of global experience helping businesses use customer feedback to grow. Based in Dubai for 14 years, he has worked with leading companies in retail, finance, and telecoms. He holds an MSc in Consumer Behaviour from INSEAD and regularly trains business leaders on building customer loyalty through better service.



Chief Experience Officer | Customer & Employee Experience and Channel Performance, Ipsos



# **ONE-ON-ONE SESSION**

Economic Reforms:
The Road Ahead for Pakistan's Retail & E-Commerce



Khurram Schehzad

In this one-on-one session, **Khurram Schehzad**, Advisor to the Finance Minister on Economic & Financial Reforms, will share insights on the government's reform agenda and its impact on the business landscape. From economic stabilization to long-term growth strategies, he will highlight how policy direction can unlock opportunities for retail and e-commerce.



Rana Tariq Mehboob





# **EXECUTIVE COMMITTEE**

**MEMBER OF CAP 2024-2026** 



Rana Tariq Mehboob

Patron in Chief and Co-Founder, CAP
Royal Tag



**Asfandyar Farrukh** Chairman & Co-Founder CAP HUB (Urban Brands)



Ahsen Mehmood Senior Vice Chairman (CAP) Charcoal



**Altaf Hashwani** Vice Chairman (CAP) Sana Safinaz

### **EXECUTIVE COMMITTEE MEMBERS**



Mustafa Zaman Sefam and Sarena (Pvt.) Ltd.



Wahaaj Tariq LIMELIGHT



Jawad Musaddiq Urbansole

**Imran Saleemi** Rainbow Cash & Carry



Muhammad Qasim Firhaj Footwear



M. Fahad Dandia EDENROBE



Shahzad Mobin WALKEAZE



**Hasina Hasnain** A Moosajee Sons



**Naila Naqvi** Pie in the Sky





# **AGENDA IN BRIEF**

- Opening Keynote Thriving Amid Change: Building Resilience in Pakistan's Retail Ecosystem
- Policy in Action: Chief Guest Keynote on Enabling Domestic Commerce Growth
- **Economic Reforms:** The Road Ahead for Pakistan's Retail & E-Commerce with Khurram Schehzad, Advisor to the Finance Minister
- **Disrupting Fashion Retail in Pakistan:** An Exclusive Conversation with Shamoon Sultan, Khaadi
- **Expo Kick-Off & Networking:** Explore Retail Tech, Fintech, Logistics and more.
- The Unveiling: An Unmissable Interview with the Titan of Thrift (Surprise Guest)
- **Beyond Transactions:** Enhancing Retail Experiences through Customer Insights by Odisseas Trikaliotis, Ipsos
- Retail Resilience Through Innovation: Business Leaders Panel
- **Decoding the New Consumer:** Navigating Shifting Behaviours

- Escaping the Discount Trap: Building Enduring Brand Value
- Al in Action: Unlocking Practical Benefits of Artificial Intelligence in Retail
- The Digital Shift: Driving Growth with E-Commerce, Marketing & Retention
- Frictionless Finance: How RAAST, BNPL & Embedded Models Transform Retail Journeys
- FMCG & Shelf Strategies: Balancing Affordability, Availability & Loyalty
- Expert Insight Talks:
  - Future-Proofing Retail Spaces
  - Next-Gen Logistics
  - Seamless Omnichannel Payments

# WHY ATTEND

- Direct access to Pakistan's top retail & FMCG leaders
- Actionable strategies to grow sales & customer loyalty
- Networking with partners, innovators & investors
- Real case studies from market leaders & award-winning brands
- Expo showcase of the latest retail, payment & logistics solutions

## WHO SHOULD ATTEND

- FMCG & Consumer Goods Manufacturers
- Fashion & Apparel Brands
- Supermarket & Hypermarket Chains
- Shopping Mall Developers & Operators
- E-commerce & Online Marketplace Owners
- Fintech & Digital Payment Providers
- Logistics & Last-Mile Delivery Firms
- · Retail Tech & POS Solution Providers
- Brand & Marketing Leaders
- Policy Makers & Trade Associations

#### **#FOR25KHI in Numbers**







FREE
Breakout Sessions
60 MINUTES

### Components of #FOR25KHI



Keynotes & Panel Discussions



Perspective Sharing by Domain Experts, Industry & Thought Leaders



Retail Expo



Executive Connections
- Meet, Greet and Eat





# **PAST SPEAKERS**



Amir Paracha CEO of Unilever Pakistan Limited



Saira Awan President, TCS Pvt Ltd



Syed Fawad Ahmed Strategy & Transformation Director Unilever Pakistan

**M Ammar Hassan** Chief Marketing Officer Daraz



David Macadam CEO, The Middle East Council of Shopping Centres & Retailers -MECS+R



**Loek Berendsen** Mr. Omnichannel, Founder at BoldRethink360.com



Alex Andarakis McKinsey & Company, Andarakis Advisory Services



**Maria Butt** Founder Maria B.



Ibrahim Sohail Tabba Director LuckyOne Mall

**Dr. Prakash Menon**Academic Advisor



**Umer Lodhi**Country Manager
Carrefour Pakistan



Sohail Javaad
Executive Director of
the Digital Financial
Services Group
State Bank of Pakistan





Raffaella Campagnoli Senior Advisor and Board Member | Former MAF Retail Chief Strategy and Transformation Officer



**M. Yahya Khan** Chief Digital Banking Officer Bank Alfalah



**Farhan Hassan**Head of easypaisa
Wallet Business

Muntaqa Peracha Chief Executive Officer, foodpanda Pakistan



Seema Aziz Founder & Managing Director of Sefam Chairperson of CARE Foundation



Hamza Jawaid Co-founder Bazaar Technologies





Ali Rez Chief Creative Officer IMPACT BBDO Group MENA



Wasif Sikandar Butt Director, Maria B. and Co-Founder, CAP



Naureen Hyat
Chief Executive Officer
Zood

**Munsub Abrar**Director
Naheed Super Market



Kassim Shroff Co-founder & CEO Krave Mart



Adil Ahmed
Director & Co-Founder
Symmetry Group





**Mujtaba Khan** Founder and CEO Lama Retail



**Amal Khan**Co-founder and
Creative Head - Lama
Retail



Alexandra Topalian GITEX FINTECH SURGE, Saudi Cinema Connex, CityScape





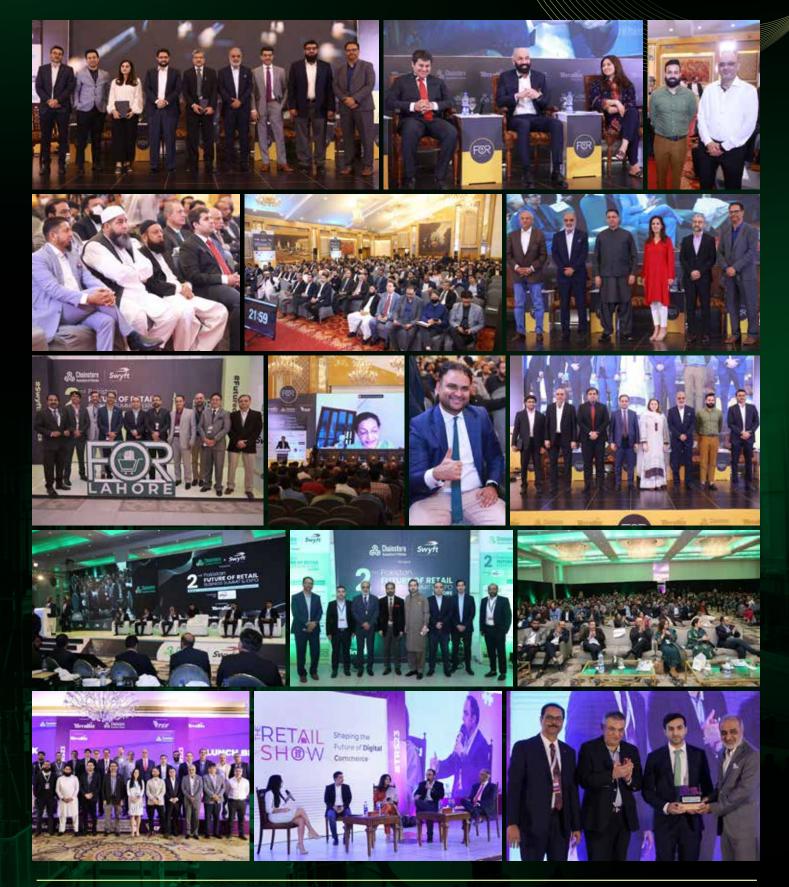
# **GLIMPSES FROM PAST SUMMITS**







# **GLIMPSES FROM PAST SUMMITS**







# **REGISTRATION DETAILS**

PKR 20,000/-+SST

GROUP OF 8 (PER TABLE)

PKR 125,000/-+SST

INDIVIDUAL FOR CAP MEMBER
PKR 10,000/-+SST

GROUP OF 8 FOR CAP MEMBERS (PER TABLE)

PKR 75,000/-+SST

(The fee includes lunch, refreshments, exhibition, and business networking)

(\*Discounts are mutually exclusive)

Your seat is confirmed via email after receipt of payment. If you are unable to attend and cancel 5 days prior to the event date, a replacement delegate will be welcomed in your place. Cancellations/substitutions must be sent by email to **for@terrabizgroup.com**. If you fail to attend the event or no-show, the amount will be 100% payable or not refunded. Due to unforeseen circumstances, if the event is cancelled, organizers will refund money in your bank account within 30 days of cancellation. We reserve the right to alter the programme topics, and order of sessions.

For registration(s), send us the Name, Designation, Organization, Mobile, E-Mail and Postal Address to

for@terrabizgroup.com

Please make the registration fee payment in favor of Terrabiz.

For Sponsorships, Branding, Exhibition Stalls, Larger Groups and Delegates Registration



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Malik Asim Dogar **0300 6809389** 



Mohammed Phaysal **0300 213 3849** 

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# Pakistan **Future of Retail Business Summit & Expo**

# Wednesday

Oct. 29, 2025

Mövenpick Karachi

9:00 am - 6:00 pm

Retail in a Changing World: Building Resilience in Pakistan's Commerce

08:00 - 09:00

**Registration & Welcome Tea** Network with industry leaders and explore cutting-edge retail solutions

09:00 - 10:55

**INAUGURAL SESSION: FOUNDATIONS OF RESILIENCE** 

**AGENDA** 

**Holy Quran Recitation & National Anthem** Welcome Address:

**Organized Retail's Pain Points** 

Hamza Wasi Hashmi – Chief Executive, TerraBiz; and Co-founder SIMFOTIX, UAE

Rana Tariq Mehboob - Patron-in-Chief, Chainstore Association of Pakistan (CAP)



Thriving Amid Change: Building Resilience in Pakistan's Retail Ecosystem Asfandyar Farrukh – Chairman, Chainstore Association of Pakistan (CAP)



The Key Ingredient: Logistics Optimization for E-Commerce Growth Qasim Awan – Executive Director TCS & Managing Director, TCS Ecom Solutions



Shaping the Future of Retail Spaces



Shafiq Akbar - Chairman, IMARAT Group **The Unveiling:** An Unmissable Interview with the 'Titan of Thrift'

**Host:** (A Media Celebrity) Chief Guest Address: Enabling Domestic Commerce Growth



Jam Kamal Khan - Federal Minister of Commerce, Government of Pakistan

10:55 - 11:15 11:15 - 11:45

**Expo Inauguration & Networking Break** 

**Keynote Presentation:** 

**Memento Distribution & Group Photos** 

11:45 - 1:30

**MIDDAY SESSION: RETAIL TRANSFORMATION** Session Chair: Khurram Schehzad – Advisor to the Federal Minister of Finance



M. Yahya Khan – Chief Digital Banking Officer, Bank Alfalah





Economic Reforms: The Road Ahead for Pakistan's Retail & E-Commerce Fireside Chat with Khurram Schehzad - Advisor to the Federal Minister of Finance



Host: Tariq Mehboob Rana – Patron-in-Chief & Co-Founder CAP and CEO, Royal Tag Disrupting Fashion Retail in Pakistan:



An Exclusive Conversation with **Shamoon Sultan** - Founder & CEO, Khaadi Host: Asfandyar Farrukh - Chairman & Co-Founder CAP and Managing Director,



HUB (Urban Brands) **Panel Discussion ONE:** 

How brands can stay innovative while adapting to evolving customer needs



 Strategies for product, supply chain, and retail optimization Opportunities in e-commerce and new growth channels

**Business Leaders Panel:** Retail Resilience in Challenging Times

**Panelists:** Asad Shafi – CEO, Cross Stitch & Kiji Mohammad Qasim – Managing Director, Firhaj Footwear **Zara Shahjahan** – Founder & Creative Director, Zara Shahjahan

> Afaq Butt - Chief Commercial Officer, Ethnic Moderator: Altaf Hashwani – Director, SanaSafinaz & Vice Chairman, CAP Beyond Transactions: Enhancing Retail Experiences through Customer Insights



Odisseas Trikaliotis - Chief Experience Officer, Ipsos in MENA **Memento Distribution & Group Photos** 

AFTERNOON SESSION: THE DIGITAL SHIFT AND COMMERCIAL



**Lunch & Expo Exploration** 

2:30 - 4:05

### **EXCELLENCE** Escaping the Discount Trap: Building Enduring Brand Value in the Age of the New

exposes the hidden costs of promotion addiction and shows paths to enduring preference built on meaning and imagination. Learn how to rebuild brand desire and distinctiveness, command premium pricing and use brand-building disciplines to create durable demand. Anser Aly – 3X Cannes Lions Award Winning Marketer, Former Unilever Billion-Dollar

Discounts buy short-term attention but dilute long-term brand equity. This keynote



**Essential E-Commerce Insights and Trends** Ehsan Saya - Managing Director, Daraz (Alibaba Group) Pakistan & Sri Lanka



Presentation: Friction-less Finance (Reserved Slot) **Panel Discussion TWO:** 

Brand Leader, Branch Coach & Business Growth Consultant



### Accelerating towards a Cashless Retail Ecosystem: The Digital Transformation of How Cash-less Payments & Financial Inclusion are Transforming Retail & E-Commerce

Journeys

**Panelists:** 

Harris Jamali - Group Head of Strategy & Transformation, Easypaisa DRB Nida Siddiqui – GM- E-commerce, Digital & CX, Al Karam Studio

(Additional panelists to be revealed soon)

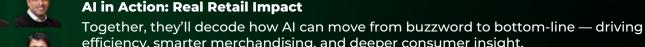
Moderator: Mir Nejib Rahman - Chief Operating Officer, Pakistan Banks Association FINAL SESSION: LEVERAGING EXPERTISE FOR TRUE SUCCESS

The Way Forward for Digital Invoicing for Tier-1 Retailers



4:05 - 5:10

# **Panel Discussion THREE:**



efficiency, smarter merchandising, and deeper consumer insight.

Omer Bin Ahsan – Founder & CEO, Haball

**Panelists:** 

Nadeem Rehmani - CEO, Al Karam Studio

Huzaifa Siddiqui – CEO, Insignia & COO, Stylo Saif Hassan - CEO, Lulusar

Moderator: Sultan Hamdani - Partner & Senior Consultant, Maison Consulting & Solutions

**Connection in the Omnichannel Era (TBC) Memento Distribution & Group Photos** 

Talk/Panel - Redefining Modern Retail: Building Community, Convenience &

17:25 - 17:30

**Vote of Thanks followed by Refreshments** 

Xenab Ansari - Master of Ceremonies



Organized by:

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(All speakers are confirmed; however, some names will be announced later. The agenda may be updated by the organizers.)